



# INFORMATION/CRISIS

**2-1-1 MD at UWCM**  
24-hour Information and Referral Hotline  
211 (from a local phone) or  
1-800-492-0618 (if out of the area)

**Adult Protective Services**  
410-361-5000

**Baltimore Crisis Response**  
Crisis, Information, and Referral Line for Behavioral Health  
(Mental Health and Substance Use Services)  
410-433-5175

**HealthCare Access Maryland**  
(Health Insurance) 410-649-0501

**Child Protective Services**  
410-361-2235

**Domestic Violence**  
410-889-7884

**Homeless Veterans**  
1-877-424-3838

**National Suicide Lifeline**  
1-800-784-2433 or 1-800-273-8255

**National Youth Peer Counseling Line**  
1-877-968-8454

**Public Assistance (Benefits)**  
443-423-6400

**"The Trevor Project" for LGBTQ Youth**  
1-866-488-7386

# BALTIMORE CITY STREET OUTREACH INFORMATION CARD



MAYOR'S OFFICE OF HUMAN SERVICES  
HOMELESS SERVICES PROGRAM

# LEGEND

## POPULATION SERVED



Men



Women



Unaccompanied Youth (under 25)



Families



Women with Children



Assessed as LGBTQ+ Welcoming

## BASIC NEEDS



Transportation



Phone



Meal Service



Laundry



Clothing



Shower

## SPECIALTY SERVICES



Coordinated Access Navigator Site



Case Management



Job Training & Employment



Health Care



Alcohol/Drug Treatment



Legal Services