



**Continuum of Care Meeting  
Baltimore City**

**August 18, 2016**

# Agenda



- I. Welcome
- II. Guest Presenter: Mark O'Brien, BHSB
- III. MOHS Updates
- IV. Continuum Board Reports
  - I. RFP Update
  - II. Governance Committee and Membership
  - III. Journey Home Performance Measures
  - IV. FY2016 Continuum of Care NOFA Update
  - V. Journey to Jobs
  - VI. Coordinated Access
- V. HMIS Updates
- VI. 2017 PIT Count Planning

# MOHS Updates

## □ **Staff Changes**

### ■ Gabby Knighton – Housing Policy and Outreach Coordinator

- Becky Savadkin will take over outreach and Coordinated Access referrals on an interim basis
- Krysten Appelbaum will manage the development of Coordinated Access into HMIS
- Danielle Meister will coordinate the PIT Count Committee

## □ **New Staff**

### ■ Vanessa Mndolo and Tracy Pindell – New Program Monitors

# Continuum Board Reports

## □ **RFP Planning**

- In June, the Continuum Board approved the development of an RFP process to explore alternatives for the management of homeless services.
- Continuum Board is in the process of defining a timeline, components, and activities related to an RFP.
- Public Discussion Session: August 31<sup>st</sup>, 3:30-5pm at St. Vincent de Paul Church

# Continuum Board Reports

- **Governance Committee Updates**
  - Standing Governance Committee has been established and started meeting in August.
  - Governance Committee will be responsible for the development of governance documents, policies, and procedures, including the development of voting and election processes.

# Continuum Board Reports

- **Governance Charter & Bylaws**
  - 30-day public comment period ended August 1<sup>st</sup>
  - Governance Committee will develop recommendations for amendments to be presented to the Board and Continuum in October.

# Continuum Board Reports

- **Proposed Timeline for New Governance Processes**
  - Continuum Membership will be formalized through a Membership Commitment Form [September implementation]
  - Voting authority will be established based on form completion and attendance [October implementation]
  - First vote will be held on the new Charter & Bylaws amendments [October Continuum meeting]
  - Board Membership Nomination and Election processes will be developed [November; Elections during December Continuum Meeting]

# Continuum Board Reports

## □ **Membership Commitment Form: September Implementation**

- The Commitment Form is a requirement to establish Continuum Membership and voting privileges.
- You will be notified by email when the final form is available for submission in September.
- DRAFT form is available for review at [https://docs.google.com/forms/d/e/1FAIpQLSfiv9w\\_COlh6rZ\\_Jn-JnVvzp71rdTgyC5c1P2SMD0w5JufaMjQ/viewform](https://docs.google.com/forms/d/e/1FAIpQLSfiv9w_COlh6rZ_Jn-JnVvzp71rdTgyC5c1P2SMD0w5JufaMjQ/viewform); draft hard copies are available here today.
- Submit questions and comments via email to [hannah.roberts@baltimorecity.gov](mailto:hannah.roberts@baltimorecity.gov) by August 24<sup>th</sup>, 2016.

# Continuum Board Reports

- **Journey Home Performance Measures Update**
  - Baltimore City Journey Home developed local System and Project level Performance Measures in 2014
  - HUD released System performance measures Spring 2015
  - The importance of performance in funding decisions has increased
    - Local performance measures can be used to determine:
      - Local rating and ranking of projects
      - Community gaps in resources
      - Technical Assistance needs

# Continuum Board Reports

- **Journey Home Performance Measures Timeline**
  - **August 15th-** Data and Performance Committee met to develop performance measures to recommend to the Journey Home Board
  - **August 22nd-** Journey Home Board will review and approve the recommended performance measures
  - **August 24th-** Data and Performance Committee meets to develop Performance Management Plan

# Continuum Board Reports

- **Journey Home Performance Measures Timeline**
  - **August- September-** HMIS team works with ClientTrack to program approved measures into HMIS
  - **September 21st-** Data and Performance Committee meets to finalize Performance Management Plan and develop 3 year Benchmarks
  - **October 20th-** Journey Home Board reviews and votes on Performance Management Plan and Benchmarks

# Continuum Board Reports

## □ **System Measures**

- Number of homeless persons
- Total number of persons served
- Average length of time persons remain homeless or unstably housed
- Successful placement in/retention of permanent housing
- Returns to homelessness within 2 years
- Employment, Non-employment Cash, and Benefits stability and growth
- Number of Persons who become homeless
- Successful placement from Street Outreach and Drop Ins
- Average number of persons turned away from services
- Utilization rate of units/ beds

# Continuum Board Reports

## □ **Project Measures**

- Average length of project stay
- Successful placement in/retention of permanent housing
- Returns to homelessness within 2 years
- Employment, Non-employment Cash, and Benefits stability and growth
- Number of attempted and successful street outreach contacts
- Successful placement from Street Outreach and Drop Ins
- Utilization rate of units/ beds

# Continuum Board Reports

- **FY2016 Continuum of Care NOFA**
  - ▣ Reallocation, scoring, and ranking process complete
  - ▣ Notification letters will be sent next week to:
    - Renewal projects affected by reallocation (who haven't been notified)
    - New project applicants
  - ▣ Ranking will be publicly posted next week
  - ▣ New projects accepted into ranking will work with CoC Coordinator to finalize budgets and project scope
  - ▣ CoC Application draft will be released later today for CoC input
  - ▣ PAs will work with renewal projects to finalize applications in eSNAPS

# Journey to Jobs

- A system-level collaborative effort focused on increasing access to employment and economic opportunity for people experiencing homelessness who:
  - Are involved with the criminal justice system;
  - Owe child support;
  - And have limited access to workforce and job opportunities.
- In partnership with the Heartland Alliance's Connections Project through a national, competitive grant process.

# Journey to Jobs

- **Year One Progress: Developed data collection and analysis strategies to identify 1) the scope of the problem and 2) ways to reduce barriers.**
  - Stakeholder engagement and provider listening sessions across homeless and employment service sectors
  - Review of existing data sources
  - Development of data-sharing agreements
  - Collection of additional data

# Journey to Jobs



## ▣ Next Steps

- Continue to advance data collection and analysis strategies
- Identify opportunities to increase and streamline cross-sector collaboration
- Advocate for policy and practice reform that will reduce barriers to employment

# Journey to Jobs



Please feel free to reach out with questions, comments,  
and suggestions!

Hannah Roberts

Journey to Jobs Coordinator

[hannah.roberts@baltimorecity.gov](mailto:hannah.roberts@baltimorecity.gov)

# Coordinated Access

- **Coordinated Access** is a citywide assessment and referral process to assist individuals and families experiencing homelessness access appropriate housing and support services.
  - ▣ Client can apply for many programs through one process
  - ▣ Ensures scarce housing resources are prioritized in the most fair way possible
  - ▣ Produces more complete system-level data on the need for housing resources.
  - ▣ Required by HUD
  - ▣ Overseen by the Coordinated Access Workgroup, which reports to the Continuum of Care and Journey Home board

# Coordinated Access



- Since the Interim Match Process started on 9/29/15, there have been 274 PSH vacancies (64 announcements).
- ClientTrack has begun the build out of the approved software solution, and community testing will occur over the next several weeks.

# HMIS Updates

- **HMIS Documents available on MOHS website:**
  - HMIS 2017 Policies and Procedures
  - HMIS Privacy Notice
  - HMIS Consent Forms
  - ClientTrack Login Link
  - Help Desk Information
  - Training Dates
  - Meeting Dates
  - System Performance Measure Information
  
- **On October 1, 2016, critical data standards will be released to the HMIS system.**
  - Changes will be covered in our 2016 Refresher Training

# HMIS Updates

## □ **HMIS User Group Meetings:**

- September 20, 2016, 9:30 to 10:30 am – virtual
- October 18, 2016, 9:30 to 11 am - Helping Up Mission
- November 15, 2016, 9:30 to 10:30 am - virtual
- December 20, 2015, 9:30 to 10:30 am – virtual

## □ **HMIS New User Trainings:**

- September 8, 2016 – DHR, Alleghany Suite
- October 20, 2016 – DHR, Alleghany Suite
- December 1, 2016 – DHR Alleghany Suite

## □ **HMIS Refresher Training will be held the last two weeks of September**

- **Any organizations not in HMIS that wish to be, please contact [HMIS@baltimorecity.gov](mailto:HMIS@baltimorecity.gov)**

# 2017 PIT Count



- HUD has released first notice and guidelines for the PIT Count – more time to plan this year
- 2017 count includes both sheltered and unsheltered street count
- Invitation to join planning committee coming tomorrow
- First committee meeting will be early September
- Provider and community participation is key to success
- PIT Count continues to be main source of showing community progress for HUD and obtaining funding

# Next Meeting

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- Early October – Date and location TBA
- Please sign in on your way out if you have not already!