

## About Mayor's Office of Human Services

The Mayor's Office of Human Services (MOHS) was created by Mayor Stephanie Rawlings-Blake in 2010 to develop and implement an integrated system of support for vulnerable populations through four focus areas – Head Start, Community Action Partnerships (CAP), Homeless Services, and Reentry.

### Mayor's Office of Human Services (MOHS)

Dr. Jacquelyn Duval-Harvey, Director



STEPHANIE RAWLINGS-BLAKE  
MAYOR

For additional information, visit:  
[www.humanservices.baltimorecity.gov](http://www.humanservices.baltimorecity.gov)

## About Baltimore City Community Action Partnership

Baltimore City Community Action Partnership has been helping people, improving lives and strengthening communities since 1964. The overall mission of our program is to provide services to low-income residents and advocate to improve lives and strengthen our communities.

CAP continues to work with families and individuals by focusing on case management and available resources and services which promote long-term solutions for individuals to build success. Different aspects of a client's life are addressed including housing and energy, food and nutrition, financial empowerment and case management with a goal of getting families to self-sufficiency and independence.

### Administrative Office

Lori Cunningham, Director  
Denatra Green-Stroman, Deputy Director  
410-396-3228



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COMMUNITY ACTION PARTNERSHIP  
HELPING PEOPLE. CHANGING LIVES.



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The Baltimore City Community Action Partnership serves clients who live in Baltimore City.

## CAC Locations:

### Southeast Community Action Center

3411 Bank Street, 21224  
410-545-6518

### Southern Community Action Center

606 Cherry Hill Rd. 21225  
410-545-0900

### Eastern Community Action Center

1400 E. Federal St. 21213  
410-545-0136

### Northern Community Action Center

5225 York Rd. 21212  
410-396-6084

### Northwest Community Action Center

3939 Reisterstown Rd. 21215  
443-984-1384

### Office of Home Energy Programs (OHEP)

2700 N. Charles St.  
410-396-6406

Monday—Friday  
8:30 AM—4:30 PM

Please arrive early for energy assistance

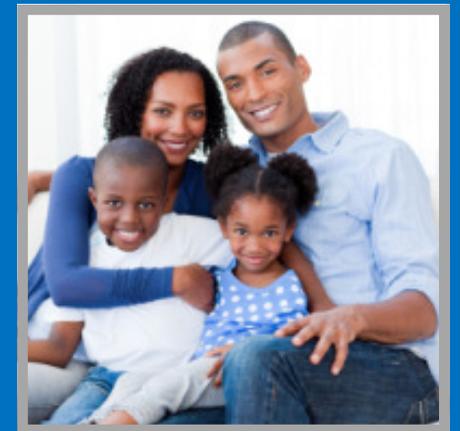
## MAYOR'S OFFICE OF HUMAN SERVICES

### COMMUNITY ACTION PARTNERSHIP



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## Helping People, Changing Lives



410-396-3228

[www.humanservices.baltimorecity.gov/  
CommunityActionPartnership.aspx](http://www.humanservices.baltimorecity.gov/CommunityActionPartnership.aspx)

# BALTIMORE CITY COMMUNITY ACTION PARTNERSHIP



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## OUR PROGRAMS:

### CASE MANAGEMENT

**Case Management:** Our team provides this service that actively involves the case manager, client and the client's family in becoming more self-sufficient while addressing a multitude of needs and goals through various programs around the city.

### FOOD & NUTRITION

**Eat Healthy, Shop Smart:** Participants attend a five-week workshop to learn about healthy cooking, budgeting and nutrition. Each week, participants are given a FREE box of food to take home as well as healthy lifestyle tips.



### FINANCIAL EMPOWERMENT

**Your Money, Your Goals** Community Action Partnership administers a multi-layered program including Credit Education Workshops, Credit Report Review and one-on-one Credit Counseling / Case Management.

**VITA:** The VITA program offers FREE tax help to people who make \$53,000 or less and need assistance in preparing their tax returns.

**Homeowner/Renter Tax Credit:** The homeowner and renter tax credit programs are designed to help low-income homeowners and renters by limiting the amount that they must pay in property taxes.

**EarnBenefit Screening:** This program screens low-income individuals and families to connect them to a range of public and private benefits, such as tax credits, food stamps, health insurance, cell phones and free lunch programs.

### HOUSING & ENERGY

**BEI:** The Baltimore Energy Initiative addresses energy conservation education and obstacles to weatherization, such as deteriorated and unsafe housing conditions, by coordinating energy services with the City, providing case management and integrating non-energy resources and programs with City, State, community and utility partners.

**OHEP:** The Baltimore Office of Home Energy Programs helps Baltimore city families pay their utility bills, minimize heating crises and make energy costs more affordable.

**MEAP:** The Maryland Energy Assistance Program provides assistance with home heating bills. Limited assistance is available to replace broken or inefficient furnaces.

**EUSP:** The Electric Universal Service Program assists eligible low-income electric customers with their electric bills. Assistance is available whether you are an active customer or you are currently without service. Eligible electric customers may receive help in three ways:

1. To help pay current electric bills,
2. Pay past due electric bills
3. Help with energy efficiency measures to reduce future electric bills

Income Eligibility Limits Effective July 1, 2014 – June 30, 2015		
HOUSEHOLD SIZE	MAXIMUM MONTHLY INCOME STANDARDS	MAXIMUM YEARLY INCOME STANDARDS
1	\$1,702.00	\$20,423.00
2	\$2,294.00	\$27,528.00
3	\$2,886.00	\$34,633.00
4	\$3,478.00	\$41,738.00
5	\$4,070.00	\$48,843.00
6	\$4,662.00	\$55,843.00
FOR EACH ADDITIONAL PERSON, ADD	\$592.00	\$7,105.00

**EPRR:** The Ejection Prevention and Rapid Re-Housing Program works with clients to offer security deposits, rental assistance and rental arrearage assistance to individuals and families that are homeless, or at imminent risk of homelessness or losing housing.

**Senior Water Discount:** Homeowners and tenants (whose lease holds them responsible for paying the water bill), can apply each year for the discount if they meet the following criteria:

1. The applicant must be age 65 or older and a Baltimore City resident receiving a water/sewer bill directly from the City.
2. Have a combined gross household income must be \$25,000 or less.
3. Certify they're the property owner-of-record with the MD Dpt of Assessments and Taxation, or provide a lease showing his/her responsibility for paying water/sewer charges at that property.

Those who qualify receive a 39% discount on their water and sewer rates on each quarterly bill.

**LIWAP:** The Low Income Water Assistance Program provides assistance to those who may be having problems paying their water bills through LIWAP. To be eligible for LIWAP, you must:

- Be a Baltimore City resident, the utility account holder and receive your water bill directly from the City
- Reside at the property on the account
- Have received a delinquent, turn-off, or tax sale notice due to being in arrears
- Not have an existing payment plan with the Department of Finance
- Have verification documents for eligibility